











# Women and public transport in Nairobi

### Statistical findings















An effective, affordable and inclusive transport system can propel urban growth and development by facilitating access to social and economic opportunities and benefits.













































# What we know from existing studies...











































#### **Transport systems in Nairobi characterized by:**

- Inadequacy & lack of proper maintenance of infrastructural facilities
- Concentration of economic, employment & other activities in CBD and industrial area – directional mobility demands
- Inadequate supply of public transport services against growing demand
- Urban sprawl increasing distance
- Dominance of informal sector the paratransit
- Low efficiency traffic management & operations















































# **USD 1 billion lost** annually



Source: NaMATA report, 2019















































Women's and men's mobility patterns differ...













































## Women generally have...

- Complex mobility patterns: due to dual roles salaried work and housekeeping activities.
- More multimodal trips
- Less time and traffic congestion therefore impacts them more.
- Less access to employment in transport sector and associated industries.
- More concerns & sensitive to safety and security
- Less access to a car.



































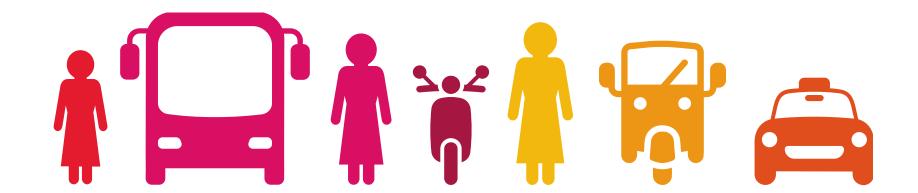








# Objectives and methodology







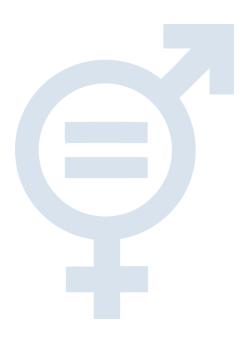








# **Problem statement: Gender mainstreaming data gap**



Numerous qualitative studies but lack of statistical data on transport use and obstacles.













































## **Objectives of the study**

This report was designed to:

- present empirical evidence of trends and conditions of gendered transport usage
- identify obstacles women face when using public transport
- provide summary findings and present lessons for policy





































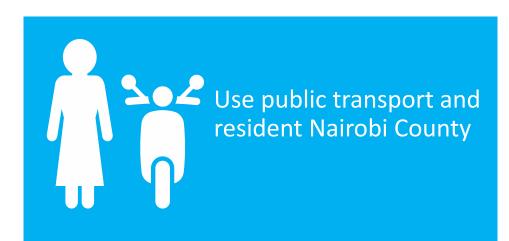


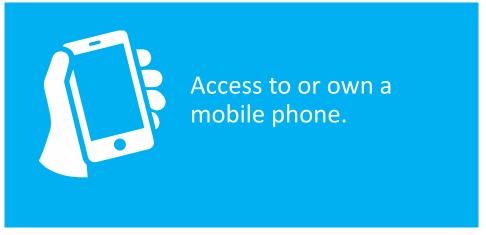




# Study design

2,484 women aged 18 years and older





Sample was based on quotas representative of women by age and sub-county of residence in Nairobi City.













































The study is statistically representative of the voices of women using public transport, with access to mobile phones and resident in Nairobi city.



































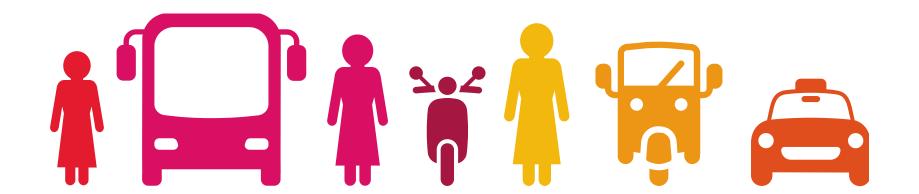








# Findings

















7% had physical hindrances which makes it difficult to use public transport

Women aged 55 years and older more likely to have difficulties as 26% of them are affected

compared to around 2.4% in age groups 18-24 years.









































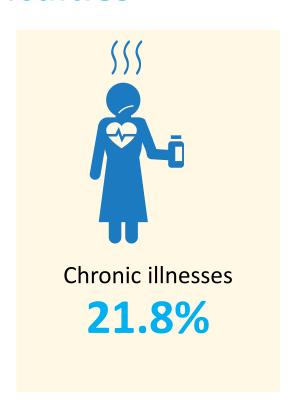


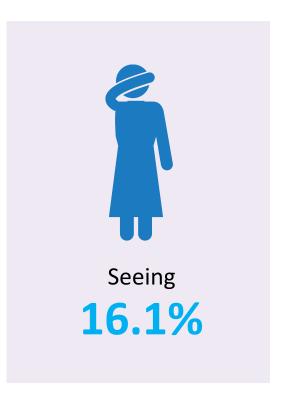




#### **Reasons for difficulties**













































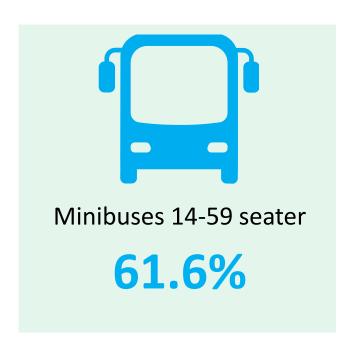


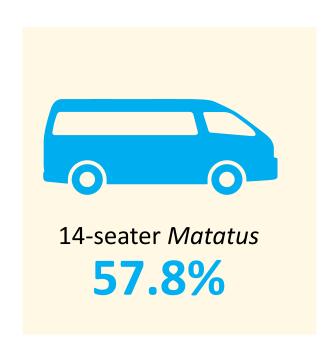


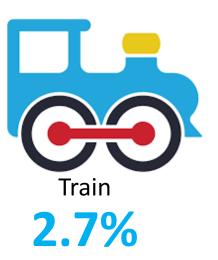




#### Most commonly used modes of transport









































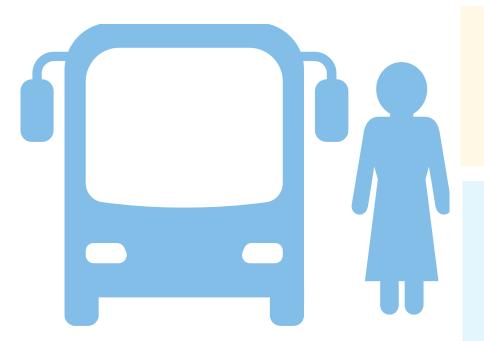








## Frequency of public transport use



**50%** 

Daily

41%

but not daily

4%

Four times a month

5%

Less frequently than four times a month

Once a week or more often













































## Most common trip purposes



44.3%

Going to work



41.6%

Going to the market/shop



28.4%

Going to business or for trading purposes



25.3%

Travel for leisure/ holiday







































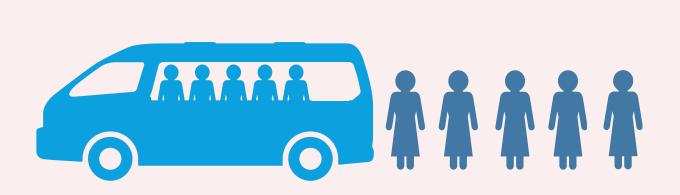












5 in 10

women in Nairobi city used public transport to travel to work

Women aged 18-25-34 (52.5%) and 35-44 (46%) were more likely to use public transport to travel to work than other age groups.



































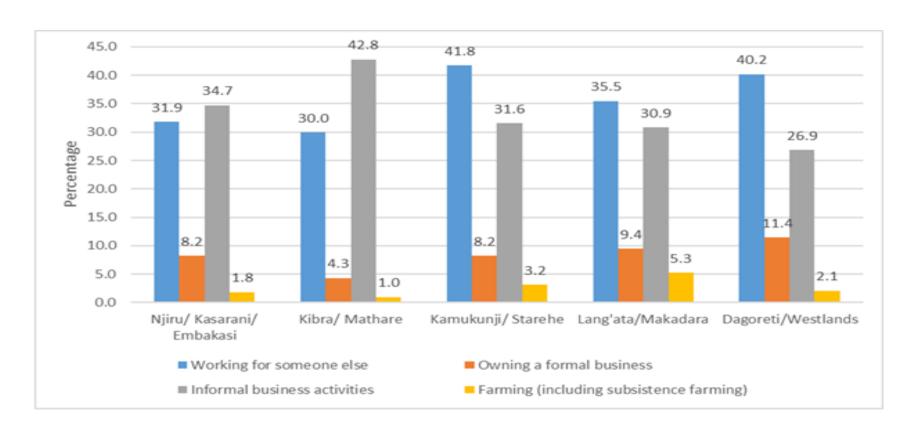








#### **Nature of economic activities**







































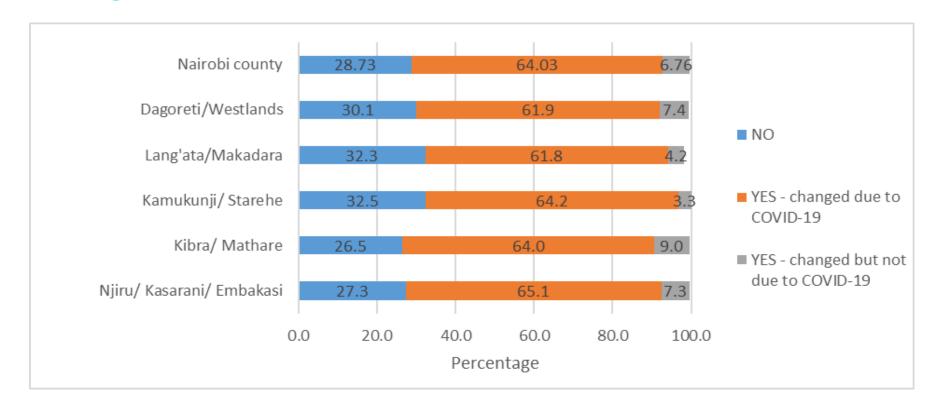








#### Changes in economic activities since onset of COVID-19





































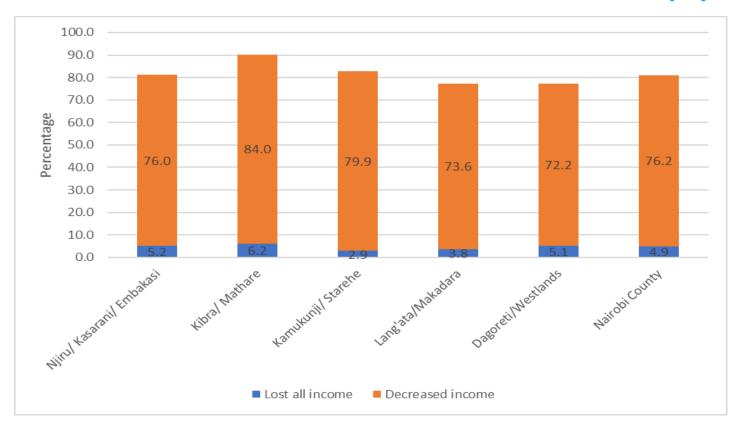








#### Directional effects of COVID-19 on women's incomes (%)













































#### Commute-times to work of 30 minutes or longer (%)

Duration (in minutes) taken by Women in Nairobi to commute to work				
Minutes	Frequency (weighted)	Percent		
1-30	825	45.2		
31-60	749	41.0		
61-90	100	5.5		
91-120	97	5.3		
Above 121	17	0.9		
Do not				
know/unspecified	114	6.3		







































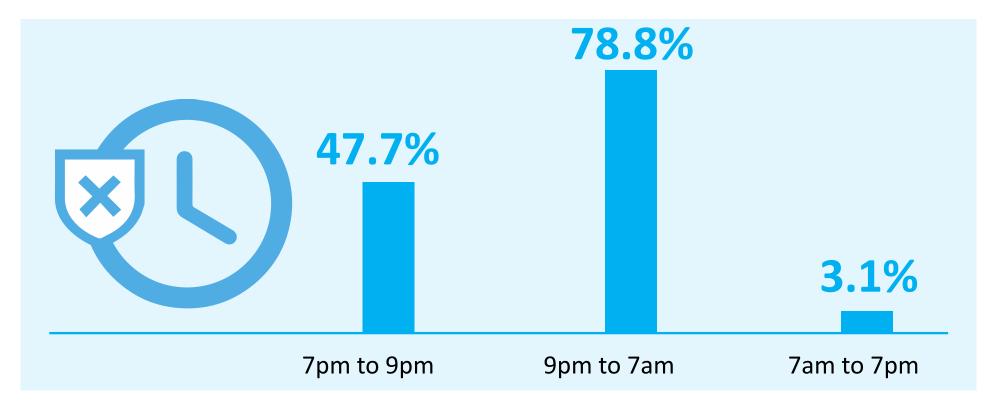








#### Feeling unsafe or very unsafe to use public transport during specific time slots











































Issue	F	%
Sexual harassment e.g. inappropriate and unwelcome jokes / suggestive comments / people indecently exposing themselves to them	1254	52.2
Verbal and other forms of emotional abuse etc.	1989	82.9
Slapped / hit / kicked / thrown things / or done anything else to physically hurt the person.	929	38.7
Make the person have sex when s/he did not want to and "do something sexual that s/he did not want to do".	132	5.5
Denial of resources/services e.g. transporting produce/products.	1488	62.0
Disputes over payment e.g. overcharging transport fares/not giving change/demand payment twice.	2093	87.2
Evicted/thrown out of the vehicle	1302	54.3
Number of weighted respondents for each: 2400		

































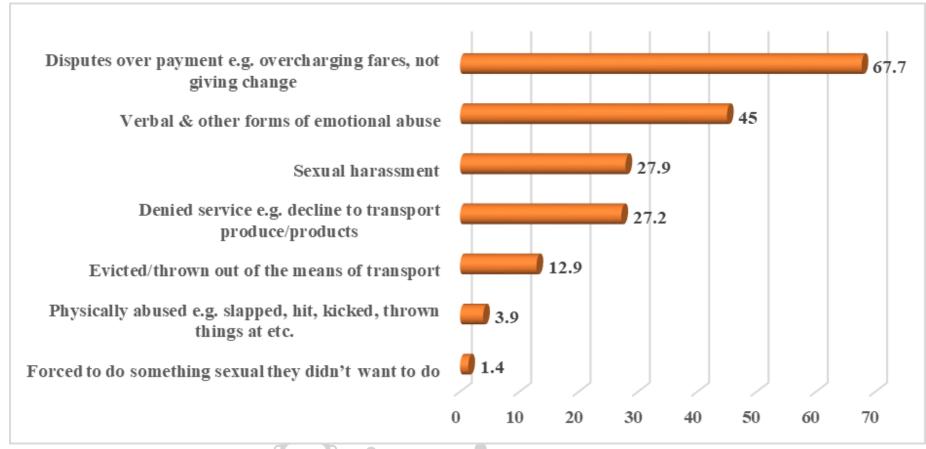








#### Incidence of violence experienced













































#### In which means of public transport did most recent incidents of violence occur?



**44%**Mini-buses



**38.6%**14-seater *Matatus* 



11.6% 60+-seater buses



1.8%
Boda
boda

































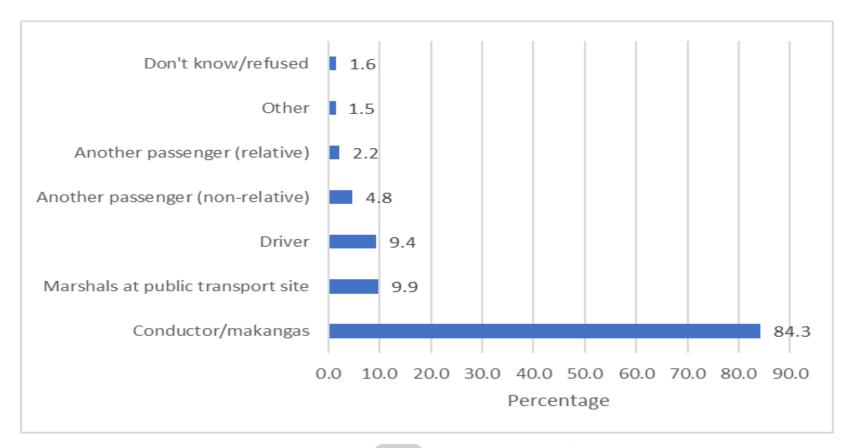








#### Who are the perpetrators of violence?







































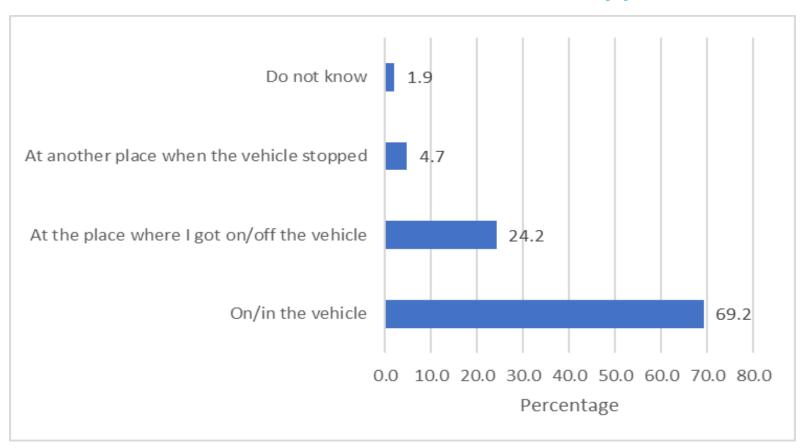








#### **Prominent locations where harassment happens?**







































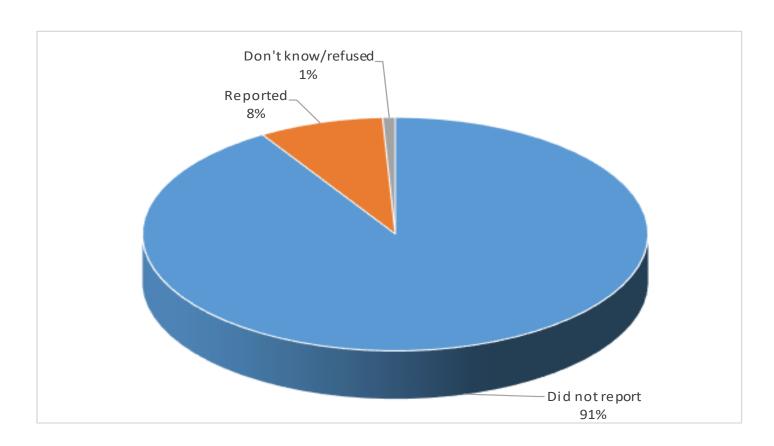








#### How is the reporting of harassment incidences?













































#### To whom were the harassment incidences reported?

#### Persons to whom the harassment incidences were reported, Nairobi

Person	Frequency (weighted)	Percent
The driver or his/her assistant	47	28.5
The taxi marshall	3	1.8
Vehicle owner	1	0.6
SACCO Administration	46	27.7
Other passengers	28	16.9
Family member/friend	15	8.7
Police	22	13.3
Online platforms [Facebook / etc.]	8	4.6
Other	7	4.2
Don't know/unspecified	1	0.6

Number of weighted respondents: 166

















#### Where did the victims seek help from?

Persons / institutions from which victims sought help, Nairobi				
Person/institution	Frequency	Percent		
	(weighted)			
Sacco owners	23	10.2		
Family	55	24.1		
Community leaders	1	0.4		
Friends	86	37.9		
Helpline	4	1.7		
Police	8	3.5		
Health facility	2	0.9		
Other	61	26.8		
Don't know/refused	4	1.7		
Number of respondents for each: 277				









































## Key types of support needed



**51.2%** 

**Gender-sensitive** policy & traffic regulation enforcement



46.9%

**Protection** from further victimization



**Help in reporting** to and dealing with the police



**Legal support** 



**Psychosocial** support

42.8%









































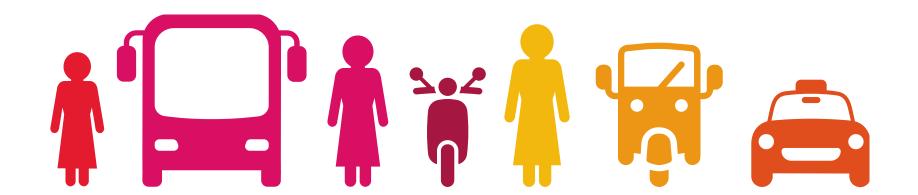








# Policy recommendations















DISABILITIES

Accommodate people with a disability & the elderly

RECOM-MENDATIONS 2 ENFORCE LAWS

Gender-policy & traffic regulations

3 MULTI-STAKEHOLDER

To enhance professionalism and discipline in the public transport sector

4 CAPACITY BUILDING AND ADVOCACY

Needs and problems experienced by women in public transport sector – all levels

5 INCLUSION PROCEDURES

Deliberate efforts be made to include women-specific issues in transport policy and planning engagements











































6 MAINSTREAMING

Gender mainstreaming in the public transport sector in order to protect all commuters, especially women

RECOM-MENDATIONS Strategic Environmental Assessments (SEAs)

Use for policies, plans and strategies.

PUBLIC PARTICIPATION

Involve the public in planning

9 URBAN PLANNING

Link to required transport services and be gender responsive

30 SAFETY & SECURITY

Frameworks to address re-victimization fears be developed & surveillance enhanced (e.g. CCTV in public transport)





























