

Survey: Impact of COVID-19 on Women's Wellbeing
MOBILE PHONE INTERVIEW BASED SURVEY
Phase II

Screener and Informed Consent

ASK ALL

S0. Which language do you wish to proceed with?

READ ANSWERS, SINGLE RESPONSE

Scripter: insert country specific list

Countrycode	Country	Languages	Method
01	Albania	Albanian	Dimensions weblinks
02	Bangladesh	Bengali	Dimensions weblinks
04	Colombia	Spanish	Dimensions weblinks
05	Cote d'Ivoire/Ivory Coast	French(MONAKO)	iField CATI
06	Jordan	Arabic	Dimensions weblinks
08	Kyrgyz Republic	Russian(RUSSIA), Kyrgyz language	Dimensions weblinks
09	Morocco	Arabic	Dimensions weblinks
10	Nigeria	English(SOUTH AFRICA), Yoruba, Igbo, Hausa	iField CATI
19	Paraguay	Spanish	iField CATI

SHOWSCREEN Hello, my name is [INTERVIEWER'S NAME] and I am calling on behalf of Ipsos, a market research agency, to see if you qualify for an important survey we are conducting about COVID-19 and women's well-being.

ASK ALL

S1. What is your sex?

SINGLE ANSWER

1. Male GO TO SHOW SCREEN 3 AND END SURVEY = screenout
2. Female
99. Refused [DO NOT READ] GO TO SHOW SCREEN 3 AND END SURVEY = screenout

ASK ALL

S2 How old are you in years?

RECORD ANSWER NUMERIC

IF RESPONDENT IS UNDER 18, GO TO SHOWSCREEN 3 AND END SURVEY = screenout

Scripter: recode S2 into S2_cat:

1. 18-29
2. 30-39
3. 40-49
4. 50-59
5. 60+

ASK IF DON'T KNOW OR REF AT S2

S2.1 Which of the following age groups do you fall into?

SINGLE ANSWER

1. Under 18 GO TO SHOW SCREEN 3 AND END SURVEY = screenout
2. 18-29
3. 30-39
4. 40-49
5. 50-59
6. 60 or older
98. Don't know GO TO SHOW SCREEN 3 AND END SURVEY = screenout
99. Refused GO TO SHOW SCREEN 3 AND END SURVEY = screenout

SHOWSCREEN As I mentioned before, I am calling on behalf of Ipsos, market research agency, commissioned by a United Nations agency, UN Women. We received consent from [COUNTRY GOVT INSTITUTION] to undertake a study on the impact of COVID-19 on women. You have been randomly selected to potentially and voluntarily participate. All responses will be kept strictly confidential. *The Privacy Information is accessible at <https://unwomen.ipsos.be>*

If at any point there are any questions you do not feel comfortable answering, you can choose not to answer them. You can also stop the interview at any point. This survey will take-about 20 minutes of your time.

ASK ALL

S3. Are you interested in seeing if you qualify for this survey?

SINGLE ANSWER

1. Yes
 2. No
- IF NO, TRY TO ENCOURAGE THE RESPONDENT BEFORE CONCLUSIVELY ENDING THE SURVEY GO TO SHOW SCREEN 3 AND END SURVEY = screenout

DO NOT ASK IF Country=15 (Ukraine) or 04 (Colombia)

S4. What region in [COUNTRY] do you live in?

SINGLE ANSWER

- Scripter: insert country specific list
98. Do not know [DO NOT READ]
 99. Refused [DO NOT READ]

DO NOT ASK IF Country=06 (Jordan)

ASK ALL

S5. And what district do you live in?

SINGLE ANSWER

- Scripter: insert country specific list, filtered on answer S4
98. Do not know [DO NOT READ]
 99. Refused [DO NOT READ]

IF S4 IS NOT ASKED, AUTO FILL S4 BASED ON S5.

ASK IF S4 OR S5 = 98 AND Country = 04 (Colombia) OR 05 (Cote d'Ivoire)

S5b. Could you then tell me instead in which municipality you live?

SINGLE ANSWER

Scripter: insert country specific list as drop down with search function

98. Do not know [DO NOT READ]

99. Refused [DO NOT READ]

AUTO FILL S4 AND S5 BASED ON S5b.

SCREEN OUT (FOR COUNTRY = 04 (COLOMBIA) OR 05 (COTE D'IVOIRE): IF S4 AND S5 AND S5B = 98 OR 99

SCREEN OUT (FOR ALL OTHER COUNTRIES): IF S4 AND S5 = 98 OR 99

ASK ALL

S6. Great. If you don't have any further questions we can proceed. Now we just need a bit more information about you. Would you consider the area you live in to be urban or rural?

SINGLE ANSWER

1. Urban: [DO NOT READ UNLESS RESPONDENT NEEDS GUIDANCE] such as a city or metropolitan center
2. Rural: [DO NOT READ UNLESS RESPONDENT NEEDS GUIDANCE] town or village outside of cities in an area that has few homes and not many people
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO S50 AND CALL BACK LATER]

ASK ALL

S7. We would like you to not use the speakerphone. Can you let me know if the speaker phone is off?

SINGLE ANSWER

INTERVIEWER: IF YOU CAN HEAR THAT THE RESPONDENT IS ON SPEAKERPHONE PLEASE DOUBLE CHECK TO CONFIRM BEFORE PROCEEDING.

1. Yes
2. No GO TO S8.1

ASK IF Country = 02 (Bangladesh)

S7a. And can you also please confirm that any recording device on your mobile phone is switched off?

SINGLE ANSWER

1. Yes
2. No GO TO S8.1

ASK IF S1=2 AND RESPONDENT IS 18 OR OVER

S8. You qualify to participate in this survey! However, there are some questions in this questionnaire that may be considered sensitive and require your concentration, so I'd like to make sure you are alone and in a quiet, private place where you will not be overheard before we start the study. Can you confirm if now is a good time?

SINGLE ANSWER

1. Yes, can proceed now GO TO SHOWSCREEN 1
2. No, GO TO S8.1

ASK IF S8 = 2 or S2=2

S8.1 Are you still interested in participating in this survey at a different time?

1. Yes GO TO S8.2
2. No, GO TO SHOWSCREEN 3

ASK IF S8.1 = 1

S8.2 When would be a good time to call you back?

RECORD HH/MM/DD/MM OF CALLBACK

HH/MM/DD/MM

GO TO SHOW SCREEN 2

SHOWSCREEN 1: If at any time someone comes into the room or you think you may be overheard, please say [Scripter: insert "POPULAR LOCAL FOOD"] and we will move to a different topic. Remember you can use [Scripter: insert "POPULAR LOCAL FOOD"] at any time and you can tell anyone who may have overheard that you were randomly selected to take a survey on the impacts of COVID-19.

ASK ALL

S9. Do you understand that this information is being collected by [SURVEY FIRM NAME] for UN Women so we can better understand the needs of women in your community and to help develop responses that improve wellbeing?

SINGLE ANSWER

1. Yes
2. No

IF NO, REPEAT THE STATEMENT 'SHOWSCREEN1' TO THE RESPONDENT BEFORE CONCLUSIVELY ENDING THE SURVEY GO TO SHOW SCREEN 3 AND END SURVEY

Text to insert "We would like to understand how COVID-19 is affecting women. You have been randomly selected to potentially participate in this survey commissioned by UN Women and your feedback and cooperation will be highly appreciated. The findings of the survey will be used to inform strategies and programs aimed at supporting women during COVID-19."

00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK ALL

S10. Do you understand that your information will remain confidential and that you are able to go back to any of your responses and change and/or ask to delete any information you provide?

SINGLE ANSWER

1. Yes
2. No

IF NO, REPEAT THE STATEMENT 'SHOWSCREEN1' TO THE RESPONDENT BEFORE CONCLUSIVELY ENDING THE SURVEY GO TO SHOW SCREEN 3 AND END SURVEY

Text to insert "All responses will be kept strictly confidential. If at any point there are any questions you do not feel comfortable answering, you can choose not to answer them. You can also choose to stop the interview at any point."

00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK ALL

S11. And do you own the phone you are speaking on?

SINGLE ANSWER

1. Yes
2. No – INTERVIEWER NOTE IF THIS IS TRUE PLEASE PAY ATTENTION TO ANY CUES THAT THE RESPONDENT IS UNCOMFORTABLE
01. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

SHOW SCREEN2 END SURVEY

Thank you, we will call you back at [HH/MM/DD/MM] you requested. Thank you again and have a great day!

ENTER CALL NOTES BELOW, WHO YOU SPOKE TO AND WHAT THEY SAID

SHOW SCREEN3 (SCREENOUT: IF S1 = 2 OR AGE IS UNDER 18 OR DOES NOT KNOW REGION AND END SURVEY)

Unfortunately you don't meet the criteria for this study and I won't be able to proceed. Thank you for your time.

ONLY FOR IFIELD

Duplicate the quota variables (Age and Region) to both ECS and Main. Transfer the info from ECS to Main script.

A. Demographics

HOUSEHOLD COMPOSITION

ASK ALL

A01. What is your marital status?

SINGLE ANSWER

1. Married, spouse/ partner is residing with you
2. Married, spouse/ partner is residing elsewhere
3. Living with partner/Cohabiting **Scripter: DO NOT ASK IF Country= 06 OR 09 or 02**
4. Married but separated
5. Widowed
6. Divorced
7. Single (never married)
8. Do not know **[DO NOT READ]**
9. Refused **[DO NOT READ]**
00. **[Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]**

A02. How many of the people living in your household are aged 0-17?

INTERVIEWER WRITE IN NUMERIC

98. Do not know **[DO NOT READ]**
99. Refused **[DO NOT READ]**
00. **[Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]**

A03. How many of the people living in your household are men aged 18 or over?

INTERVIEWER WRITE IN NUMERIC

98. Do not know **[DO NOT READ]**
99. Refused **[DO NOT READ]**
00. **[Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]**

ASK ALL

A04. How many people including yourself, live in your household?

Scripter: Range is 1-30

IF NEEDED, EXPLAIN: By household we mean people who have been eating from the same pot for the past 6 months]. *Please ensure that the respondent has counted herself in her answer and that the answer aligns with the answers to the previous two questions (children and adult men in the household).*

INTERVIEWER WRITE IN NUMBER

SOCIO-ECONOMIC INFORMATION

ASK ALL

A05. What is the highest level of education that you completed?

SINGLE ANSWER

1. No formal education

2. Completed Primary School
3. Completed Secondary School
4. Completed Technical & Vocational Training
5. Completed University/College
6. Completed Post Graduate
98. Do not know [DO NOT READ]
99. Refused [DO NOT READ]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK ALL

A06. Which of the following best describes what you mainly do each day...?

SINGLE ANSWER DO NOT READ OUT

1. Work for someone else for pay
2. Work in a personal or family business activity
3. Work in own farming, raising animals or fishing mainly to sell
4. Work in own farming, raising animals or fishing mainly for family consumption
5. Take care of the home/family
6. Study
7. Unpaid apprenticeship, internship
8. Unpaid voluntary, community, charity work
9. Look for work
10. Retired or pensioner
11. With long-term illness, injury or disability
12. Other, specify [O]
100. Do not know [DO NOT READ]
101. Refused [DO NOT READ]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK IF A06 IS 5-12

A07. In addition to this, do you do any activity that generates an income, even if only for a few hours a week?

SINGLE ANSWER

1. Yes
2. No
98. Do not know [DO NOT READ]
99. Refused [DO NOT READ]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK IF (A06 IS 1-4 OR A07 IS 1) AND (A01 IS 1 OR 2 OR 3)

A08. Would you say that the money that you earn is...

SINGLE ANSWER

1. More than what your partner earns
2. Less than what your partner earns
3. About the same
4. Not applicable, partner has no earnings [DO NOT READ]
98. Do not know [DO NOT READ]
99. Refused [DO NOT READ]

00. [Scripter: insert country specific “POPULAR LOCAL FOOD”] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK ALL

A09. Do you have difficulty doing any of the following – walking, seeing (even when wearing glasses), hearing (even with hearing assistance), remembering or concentrating, self-caring, or communicating?

SINGLE ANSWER

1. Yes, I have difficulties
2. No, I don't have difficulties
98. Do not know [DO NOT READ]
99. Refused [DO NOT READ]
00. [Scripter: insert country specific “POPULAR LOCAL FOOD”] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK ALL

A10. Has your household's income changed at all since the onset of the COVID-19 pandemic?

SINGLE ANSWER READ OUT

1. Yes, it has increased because of the COVID-19 pandemic
2. Yes, it has increased but not because of the COVID-19 pandemic
3. Yes, it has decreased because of the COVID-19 pandemic
4. Yes, it has decreased but not because of the COVID-19 pandemic
5. No, it has not changed
98. Do not know [DO NOT READ]
99. Refused [DO NOT READ]
00. [Scripter: insert country specific “POPULAR LOCAL FOOD”] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK ALL

A11. During the last month, was there a time when, because of lack of money or other resources, you or others in your household...

SINGLE ANSWER EACH ROW

ROWS

1. were worried you would not have enough food to eat?
2. were unable to eat healthy and nutritious food?
3. ate only a few kinds of food?
4. had to skip a meal?
5. ate less than you thought you should?
6. ran out of food?
7. were hungry but did not eat?
8. went without eating for a whole day?

COLUMNS

1. Yes
2. No
98. Do not know [DO NOT READ]
99. Refused [DO NOT READ]
00. [Scripter: insert country specific “POPULAR LOCAL FOOD”] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

B. Health

ASK ALL

B01. Thank you for your responses so far. I am now going to ask you some questions related to your health. Before we begin this section, can you confirm that there is no one around you over the age of two that can overhear our conversation?

1. Yes, confirmed
2. No [GO TO SS0 AND CALL BACK LATER]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK IF B01=1

B02. I would now like to ask you some questions about your thoughts and feelings since the onset of the COVID-19 situation. How often have you been bothered by the following problems since the onset of the COVID-19 situation? Please answer with: not at all, several days, more than half the days, or nearly every day.

SINGLE ANSWER EACH ROW

ROWS

1. Not being able to stop or control worrying
2. Having little interest or pleasure in doing things
3. Feeling down, depressed or hopeless

COLUMNS

1. Not at all
2. Several days
3. More than half the days
4. Nearly every day
98. Do not know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

PN: CALCULATE SCORE BY SUMMING (NOT AT ALL * 0) + (SEVERAL DAYS * 1) + (MORE THAN HALF THE DAYS * 2) + (NEARLY EVERY DAY * 3)

ASK IF B01=1

B03. Overall, would you say your own mental or emotional health (e.g. stress, anxiety, confidence etc.) has been affected AS RESULT OF THE COVID-19 SITUATION?

SINGLE ANSWER

1. Yes, negatively
2. Yes, positively
3. Yes, both negatively and positively
4. No
98. Do not know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

C. Safety

SHOW SCREEN INTRO_SECTION C

C01. I am now going to ask you a series of questions about issues related to safety. These could be things that are physical like hitting or slapping, threats, harassment, forced isolation from others, yelling or name-calling, or denial of access to resources. These include things that happen inside and outside your home. Kindly answer this part *only if you feel confident and safe enough to do so*. If at any time you do not feel comfortable answering these questions in your current environment, please let us know by saying [Scripter: insert country specific “POPULAR LOCAL FOOD”] and we will skip to a different topic.

ASK ALL

C02. To what extent, if at all, do you feel safe when walking alone during the day in the area where you live?

SINGLE ANSWER

1. Very safe
2. Safe
3. Not very safe
4. Not safe at all
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific “POPULAR LOCAL FOOD”] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK ALL

C03. To what extent, if at all, do you feel safe when walking alone at night in the area where you live?

SINGLE ANSWER

1. Very safe
2. Safe
3. Not very safe
4. Not safe at all
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific “POPULAR LOCAL FOOD”] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK ALL

C04. How, if at all, has your feeling of safety while walking alone at night changed SINCE THE ONSET OF COVID-19?

SINGLE ANSWER

1. They have not changed since the onset of COVID-19
2. I feel more safe now than before the onset of COVID-19
3. I feel less safe now than before the onset of COVID-19
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific “POPULAR LOCAL FOOD”] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK ALL

C05. To what extent do you think that physical harm, abuse, or harassment of women is a problem in the area where you live?

SINGLE ANSWER. REMIND RESPONDENT THAT ABUSE INCLUDES: PHYSICAL, SEXUAL, PSYCHOLOGICAL (SUCH AS HARASSMENT), BOTH INSIDE AND OUTSIDE YOUR HOME.

1. A lot
2. Somewhat
3. A little bit
4. Not at all
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK ALL

C06. How, if at all, do you think physical harm, abuse, or harassment of women in the area where you live has changed SINCE COVID-19? REMIND RESPONDENT THAT ABUSE INCLUDES: PHYSICAL, SEXUAL, PSYCHOLOGICAL (SUCH AS HARASSMENT), BOTH INSIDE AND OUTSIDE YOUR HOME.

SINGLE ANSWER

1. Yes, increased
2. Yes, decreased
3. No, stayed the same
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

SHOWSCREEN: [READ] I would like to learn a bit more about the area where you live to understand what type of support women need. I will tell you some short stories that are not real, **but I want to get your views on how likely you think it is that these things happen where you live.** OK? [Wait for participant to agree to hearing and answering questions about the stories.]

[READ] [Scripter: insert Female name] and [Scripter: insert male name] are a couple. They have been married for several years and have two children. [Scripter: insert male name] works in a repair shop, but lately the business has been bad, and they are worried about money. Sometimes when [Scripter: insert male name] gets stressed, he takes out his anger by yelling at [Scripter: insert Female name], and sometimes he hits her. [Scripter: insert Female name] feels hurt and wants him to stop but does not know what to do.

ASK ALL

C07. How common do you think this type of situation is for women in the area where you live?

SINGLE ANSWER

1. Very common
2. Common
3. Uncommon
4. Very uncommon
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK ALL

C08. Would you say the situation of COVID-19 has made things better, worse or the same for [Scripter: insert Female name] from this story?

SINGLE ANSWER

1. Better
2. Worse
3. Same
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK ALL

C09. Do you think [Scripter: insert Female name] would seek help for this situation?

SINGLE ANSWER

1. Yes
2. No
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK IF C09 = 1

C10. Who would [Scripter: insert Female name] most likely seek help from?

SINGLE ANSWER

1. Seek help from shelter or safehouse for women
2. Seek support from family
3. Seek support from a religious leader
4. Access to women's centres
5. Approach community leaders for support
6. Talk with friends for support or guidance
7. Call helpline
8. Call/go to police
9. Go to health facility
10. Seeking support from women's groups /NGOs/CSOs
11. Other, specify [O]
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

SHOWSCREEN: [READ] This is the second story. [Scripter: insert Female name] is a woman. She sells goods in a store in town, she commutes to and from the store in the morning and in the evening. [Scripter: insert Female name] often finds herself alone in the store, especially when she is in charge of closing it at night. Sometimes, men in the town come into the store to say things about her appearance and their desires that are unpleasant and make her feel unsafe. Because of this [Scripter: insert Female name] is afraid of traveling in the evening, in case one of them may harm her.

ASK ALL

C11. How common do you think this type of situation is for women in the area where you live?

SINGLE ANSWER

1. Very common
2. Common

3. Uncommon
4. Very uncommon
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK ALL

C12. Would you say the situation of COVID-19 has made things better, worse or the same for [Scripter: insert Female name] from this story in terms of her feelings of safety?

SINGLE ANSWER

1. Better
2. Worse
3. Same
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK ALL

C13. Do you think [Scripter: insert Female name] would seek help for this situation?

SINGLE ANSWER

1. Yes
2. No
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK IF C13 = 1

C14. Who would [Scripter: insert Female name] most likely seek help from?

SINGLE ANSWER

1. Seek help from shelter or safehouse for women
2. Seek support from family
3. Seek support from a religious leader
4. Access to women's centres
5. Approach community leaders for support
6. Talk with friends for support or guidance
7. Call helpline
8. Call/go to police
9. Go to health facility
10. Seeking support from women's groups/NGOs/CSOs
11. Other, specify [O]
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK ALL

C15. Just to make sure, before we continue, can you confirm that there is no one around you over the age of two that can overhear our conversation? If you are alone, please say yes. Alternatively, if someone over two is listening to our call or is nearby that can hear, please say no.

SINGLE ANSWER

1. Yes
2. No [GO TO SSO AND CALL BACK LATER]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

SHOWSCREEN: [READ] Now I'm going to ask you some questions about your household specifically.

ASK IF C15 = 1 AND A04>1 (HH SIZE >1) AND [A04 – A02 >1] (so more than 1 adult in HH)

C16. When people live together in the same household, they usually share both good and bad moments. And it is normal for people who live together to have arguments. How often in the last six months would you say that *adults* in your household have argued or have had some sort of conflict among themselves?

SINGLE ANSWER

1. Daily
2. Weekly
3. Monthly
4. Once or twice
5. Never
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK IF C15 = 1 AND A04>1 (HH SIZE >1) AND [A04 – A02 >1] (so more than 1 adult in HH)

C17. Would you say the situation of COVID-19 has made conflict between adults in your household more frequent, less frequent or about the same?

SINGLE ANSWER

1. More frequent
2. About the same
3. Less frequent
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK IF C15= 1

C18. In the last six months, did you ever feel unsafe in your home?

SINGLE ANSWER

1. Yes
2. No
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK IF C15 = 1

C19. Would you say the situation of COVID-19 has made things better, worse or the same in terms of how safe you feel in your home?

SINGLE ANSWER

1. Better
2. Worse
3. Same
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK IF C18 =1

C20. Why do you feel unsafe in your home?

READ ANSWERS. RESPONDENT SHOULD ANSWER ONLY WITH YES AND NO. SINGLE CODE EACH ROW ROWS. RANDOMIZE ANSWERS

1. I have a serious medical condition or disability and feel vulnerable
2. My shelter is insecure from external threats (e.g., there are no locks on my front door)
3. I am unable to communicate/reach out for help
4. I am living with people I cannot trust
5. There is substance abuse (e.g., alcohol or drugs) in the household
6. There is physical violence or threats of physical violence in my home
7. There is verbal abuse in my home
8. Other adults in the household have hurt me
9. Other women in the household have been hurt
10. Children in the household have been hurt
11. Something else [ANCHOR AT END]

COLUMNS

1. Yes
2. No
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK IF C15 = 1

C21. How often, if at all, did you go out of your house by yourself in the last month?

SINGLE ANSWER

1. Daily
2. 2-3 times per week
3. Once a week
4. Once or twice a month
5. Never
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK IF C15 = 1

C22. Would you say the situation of COVID-19 has limited your interactions with your friends and social groups, such as seeing or speaking to them?

SINGLE ANSWER

1. Yes, the COVID-19 pandemic has limited my interactions with friends and social groups
2. No, the COVID-19 pandemic has not limited my interactions with friends and social groups
3. It has not changed
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK C23, C23.1 and C23.2 ONLY IF Country = 04 (Colombia) - NOT TO BE ASKED IN and NOT INCLUDED IN THE PROGRAM SCRIPT OF OTHER COUNTRIES

C23. How often, if at all, in the past 12 months, has a spouse or partner pushed you, thrown something at you that could hurt you, punched or slapped you?

1. Often
2. A few times
3. Rarely
4. Never
5. Not applicable
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. ["POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK ONLY IF Country = 04 (Colombia)

ASK IF C23 = 1, 2, OR 3

C23.1 Did this experience happen before the onset of COVID-19, after, or both?

1. Only before
2. Only after
3. Both before and after
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. ["POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

SHOW ONLY IF Country = 04 (Colombia)

ASK IF C23 = 1, 2, OR 3

C23.2 Has this experience changed at all as a result of the conditions of COVID-19?

1. Yes – increased
2. Yes – decreased
3. No – stayed the same
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. ["POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK ALL

C24. I am now going to ask you two sets of statements. For each set, please tell me how many you regard as true. So, if I read you three statements and two are true, you would simply tell me the number "two". I do not need to know which statements you are specifically referring to. I suggest that as I read these statements, for each one

that is true put one finger up on your hand. At the end of the statements just tell me the number of fingers on your hand that are raised.

[SPLIT SAMPLE 50/50 EACH RESPONDENT RANDOMLY ASSIGNED ONE SET OF QUESTIONS C25 OR C26]

ASK SPLIT SAMPLE = GROUP 1

C25A. Please tell me how many of the following statements you regard as true:

RANDOMIZE STATEMENTS

READ OUT + WRITE IN NUMERIC 0-4

1. I prefer [LOCAL FOOD ONE] to [LOCAL FOOD TWO]
2. I like [NAME OF WELL KNOWN LOCAL MUSICIAN, BUT NOT ONE EVERYONE LIKES]
3. I have been slapped or hit by my husband or partner BEFORE THE ONSET OF COVID-19
4. Women in my family enjoy watching [POPULAR LOCAL SPORT].
98. Don't know [DO NOT READ] [EXCLUSIVE] [ANCHOR]
99. Refused [DO NOT READ] [EXCLUSIVE] [ANCHOR]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK SPLIT SAMPLE = GROUP 1

C25.1 INTERVIEWER PLEASE ASSESS WHETHER YOU THINK THE RESPONDENT UNDERSTOOD HOW TO ANSWER THE QUESTION. FOR INSTANCE, DID THE RESPONDENT ASK FOR INSTRUCTIONS TO BE REPEATED? DID THEY TAKE A LONG TIME TO ANSWER? DID THEY SEEM UNSURE?

SINGLE ANSWER

1. Yes, RESPONDENT UNDERSTOOD
2. No, RESPONDENT DID NOT UNDERSTAND, PLEASE REPEAT INSTRUCTIONS BEFORE CONTINUING

ASK SPLIT SAMPLE = GROUP 1

C25B. Please tell me how many of the following statements you regard as true:

RANDOMIZE STATEMENTS

READ OUT + WRITE IN NUMERIC 0-4

1. People in my family have played [POPULAR LOCAL SPORT].
2. I have been slapped or hit by my husband or partner AFTER THE ONSET OF COVID-19
3. I like [NAME OF WELL KNOWN TV SHOW, BUT NOT ONE EVERYONE LIKES]
4. I prefer [LOCAL FOOD THREE] to [LOCAL FOOD FOUR]
98. Don't know [DO NOT READ] [EXCLUSIVE] [ANCHOR]
99. Refused [DO NOT READ] [EXCLUSIVE] [ANCHOR]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK SPLIT SAMPLE = GROUP 1

C25.2 INTERVIEWER PLEASE ASSESS WHETHER YOU THINK THE RESPONDENT UNDERSTOOD HOW TO ANSWER THE QUESTION. FOR INSTANCE, DID THE RESPONDENT ASK FOR INSTRUCTIONS TO BE REPEATED? DID THEY TAKE A LONG TIME TO ANSWER? DID THEY SEEM UNSURE?

SINGLE ANSWER

1. Yes, RESPONDENT UNDERSTOOD
2. No, RESPONDENT DID NOT UNDERSTAND

ASK SPLIT SAMPLE = GROUP 2

C26A. Please tell me how many of the following statements you regard as true:

RANDOMIZE STATEMENTS

READ OUT + WRITE IN NUMERIC 0-3

1. I prefer [LOCAL FOOD ONE] to [LOCAL FOOD TWO]
2. I like [NAME OF WELL KNOWN LOCAL MUSICIAN, BUT NOT ONE EVERYONE LIKES]
3. Women in my family enjoy watching [POPULAR LOCAL SPORT].
98. Don't know [DO NOT READ] [EXCLUSIVE] [ANCHOR]
99. Refused [DO NOT READ] [EXCLUSIVE] [ANCHOR]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK SPLIT SAMPLE = GROUP 2

C26.1 INTERVIEWER PLEASE ASSESS WHETHER YOU THINK THE RESPONDENT UNDERSTOOD HOW TO ANSWER THE QUESTION. FOR INSTANCE, DID THE RESPONDENT ASK FOR INSTRUCTIONS TO BE REPEATED? DID THEY TAKE A LONG TIME TO ANSWER? DID THEY SEEM UNSURE?

SINGLE ANSWER

1. Yes, RESPONDENT UNDERSTOOD
2. No, RESPONDENT DID NOT UNDERSTAND, PLEASE REPEAT INSTRUCTIONS BEFORE CONTINUING

ASK SPLIT SAMPLE = GROUP 2

C26B. Please tell me how many of the following statements you regard as true:

RANDOMIZE STATEMENTS

READ OUT + WRITE IN NUMERIC 0-3

1. People in my family have played [POPULAR LOCAL SPORT].
2. I like [NAME OF WELL KNOWN TV SHOW, BUT NOT ONE EVERYONE LIKES]
3. I prefer [LOCAL FOOD THREE] to [LOCAL FOOD FOUR]
98. Don't know [DO NOT READ] [EXCLUSIVE]] [ANCHOR]
99. Refused [DO NOT READ] [EXCLUSIVE] [ANCHOR]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK SPLIT SAMPLE = GROUP 2

C26.2 INTERVIEWER PLEASE ASSESS WHETHER YOU THINK THE RESPONDENT UNDERSTOOD HOW TO ANSWER THE QUESTION. FOR INSTANCE, DID THE RESPONDENT ASK FOR INSTRUCTIONS TO BE REPEATED? DID THEY TAKE A LONG TIME TO ANSWER? DID THEY SEEM UNSURE?

SINGLE ANSWER

1. Yes, RESPONDENT UNDERSTOOD
2. No, RESPONDENT DID NOT UNDERSTAND

SHOWSCREEN: READ Thank you for your responses so far. We just have a few more questions for you before the end of this interview.

ASK ALL

C27. Now I'm going to ask you about some situations that you or any other women you know may have experienced. For each situation, please tell if you or any other women you know have experienced this only before the start of COVID-19, only since the start of COVID-19, both before and since the start of COVID-19, or not at all. Please listen carefully and just answer "yes" or "no" for each question I ask.

READ ANSWERS. MULTIPLE ANSWER EACH ROW RANDOMIZE ROWS

ROWS

1. Been slapped, hit, kicked, had things thrown at them, or other physical harm
2. Been yelled at, called names, humiliated

3. Had resources (like healthcare) or basic needs (like money, food, water, shelter) denied
4. Been forced to stay alone for long period of time or denied communication with other people
5. Been the subject of inappropriate jokes, suggestive comments, leering, or unwelcome touch/kisses,

COLUMNS

1. Yes, before the start of COVID-19
2. Yes, since the start of COVID-19
3. No [DO NOT READ] [EXCLUSIVE]
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK ALL

C28. Are any of the following support services available for women in your community?

READ ANSWERS. RESPONDENT SHOULD ANSWER ONLY WITH YES AND NO. SINGLE ANSWER EACH ROW.

RANDOMIZED ANSWERS.

ROWS

1. Information about security/crime prevention
2. Access to basic needs such as shelter, food, clothing
3. Medical support
4. Someone to talk to like professional mental health experts
5. Legal support or help in reporting the incident or dealing with police
6. Financial support

COLUMNS

1. Yes
2. No
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

CLOSING OF INTERVIEW

ASK ALL.

[Scripter: limit the number of the phones to 5]

S12. And as a final question, I would like to know if you have another mobile phone number besides the one I am calling you on? IF YES: How many other mobile phone numbers do you have?

[SINGLE ANSWER]

1. No / No other numbers
2. Yes: **WRITE IN NUMBER**
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO]

ASK ALL

SHOWSCREEN: READ This marks the end of the questions I have for you. Before we close, do you have anything else you want to say about any of the responses you shared today?

INTERVIEWER WRITE IN ANY NOTES AS NEEDED add open end [O] not mandatory

ASK ALL

SHOWSCREEN: READ Should you require information or further support with regards to these topics, kindly call [INSERT LOCAL HELPLINES]. It's free for everyone. You can also refer your family, friends, neighbours or anyone who needs support.

NOTE TO INTERVIEWER: SHOULD YOU FIND A SURVIVOR WHO NEED SUPPORT, THEN REFER THEM TO [INSERT LOCAL HELPLINES]. DO NOT TRY TO COUNSEL THE SURVIVOR, BE CALM AND OPEN WITH THEM. LISTEN CALMLY AND SEEK THEIR APPROVAL TO LINK THEM TO SOMEONE WHO CAN PROVIDE GUIDANCE AND SUPPORT TO THEM. IT IS VERY IMPORTANT TO RESPECT SOMEONE'S DECISION AS TO WHETHER THEY WILL CALL THE HELPLINE OR NOT.

ASK ALL

SHOWSCREEN: Thank you for your participation in this mobile phone survey.

IF COUNTRY=05 (Ivory Coast): You will receive your [Scripter: insert country specific PLACEHOLDER] airtime credit on this phone within the next 2 days.

ASK IF 00 ["POPULAR LOCAL FOOD"] CHOSEN

SS0. What are currently, during COVID-19, are the top three priority needs for you and your household?_

DO NOT READ ANSWERS. MULTIPLE ANSWER UP TO THREE

1. Health care
2. Food
3. Water
4. Sanitation – Hygiene
5. Shelter and household items
6. Being sure that you can continue to live in your current place (security of tenure)
7. Education
8. Earning a living/getting an income/working
9. Safety and Security
10. Other, specify [O]
98. Don't know [DO NOT READ] [EXCLUSIVE] [ANCHOR]
99. Refused [DO NOT READ] [EXCLUSIVE] [ANCHOR]

ASK IF 00 ["POPULAR LOCAL FOOD"] CHOSEN AND SS0 ASKED ON ANY QUESTION (SHOULD ALWAYS BE ASKED AFTER SS0).

SS1. When would be a good time to call you back?

RECORD HH/MM/DD/MM OF CALLBACK

HH/MM/DD/MM

SHOW AFTER SS1.

SHOW SCREEN: Thank you, we will call you back at [HH/MM/DD/MM] you requested. Thank you again and have a great day! [END SURVEY]

ASK IF COUNTRY = 04 (Colombia)

Por último, permítame recordarle que la información que usted nos ha entregado será tratada de manera confidencial, sin embargo, le agradeceríamos que usted autorizara entregar la información que usted nos ha dado, en cuyo caso necesitaría su autorización declarada.

AUT1. ¿Autoriza la entrega de sus datos de contacto? (DIS: RU).

Si 1
No 2

AUT2. ¿Autoriza la entrega de sus respuestas? (DIS: RU).

Si 1
No 2

ASK IF COUNTRY =05 (Ivory Coast)

RC. Record completed survey info

1. Senufo
2. Dioule
3. Baoule
4. Français

ASK IF COUNTRY =19 (Paraguay)

PYLANG. Interviewer please indicate in which language the respondent answered the questions?

1. Spanish only
2. Both Spanish and Guarani or other local language
3. Guarani or other local language (not Spanish)