

Survey: Impact of COVID-19 on Women's Wellbeing MOBILE PHONE INTERVIEW BASED SURVEY

Screener and Informed Consent

ASK ALL

S0. Which language do you wish to proceed with?

READ ANSWERS, SINGLE RESPONSE

Scripter: insert country specific list

Countrycode	Country	Languages
03	Cameroon	French, Fulfulde, Pidgin
07	Kenya	Swahili
14	Thailand	Thai
15	Ukraine	Ukrainian, Russian

ASK ALL

S1. What is your sex?

SINGLE ANSWER

1. Male GO TO SHOW SCREEN 3 AND END SURVEY = screenout
2. Female

ASK ALL

S2 How old are you in years?

RECORD ANSWER NUMERIC

IF RESPONDENT IS UNDER 18, GO TO SHOWSCREEN 3 AND END SURVEY = screenout

Scripter: recode S2 into S2_cat:

1. 18-29
2. 30-39
3. 40-49
4. 50-59
5. 60+

SHOWSCREEN Hello, my name is [INTERVIEWER'S NAME] and I am calling on behalf of Ipsos, market research agency. We would like to understand how the rapid spread of COVID-19 is affecting women and girls. You have been randomly selected to potentially participate in this survey commissioned by UN Women and your feedback and cooperation will be highly appreciated. The findings of the survey will be used to inform strategies and programs aimed at supporting women and girls during COVID-19. All responses will be kept strictly confidential. If you would like to read the Privacy Information beforehand you can access it online at <https://unwomen.ipsos.be>

If at any point there are any questions you do not feel comfortable answering, you can choose not to answer them. You can also choose to stop the interview at any point. I request for about 20 minutes of your time to ask you some questions. You will receive [Scripter: insert country specific PLACEHOLDER] of communication credit as an incentive for the participation of the survey.

ASK ALL

S3. Are you interested in seeing if you qualify for this survey, now or another time?

SINGLE ANSWER

1. Yes
2. No

IF NO, TRY TO ENCOURAGE THE RESPONDENT BEFORE CONCLUSIVELY ENDING THE SURVEY GO TO SHOW SCREEN 3 AND END SURVEY = screenout

ASK ALL

S4. We would like you to not use the speakerphone. Can you let me know if the speaker phone is off?

SINGLE ANSWER

1. Yes
2. No GO TO S5.1

DO NOT ASK IF Country=15 (Ukraine)

S5. What region in [COUNTRY] do you live in?

SINGLE ANSWER

Scripter: insert country specific list

00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK ALL

S6. And what district do you live in?

SINGLE ANSWER

Scripter: insert country specific list, **filtered on answer S5**

- 00 [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK IF S1=2 AND RESPONDENT IS 18 OR OVER

S7. You qualify to participate in this survey! However, there are some questions in this questionnaire that may be considered sensitive and require your concentration, so I'd like to make sure you are in a quiet, private place where you will not be overheard before we start the study. Can you confirm if now is a good time?

SINGLE ANSWER

1. Yes, can proceed now GO TO SHOWSCREEN 1
2. No, GO TO S7.1

ASK IF S7 = 2 or S4=2

S7.1 Are you still interested in participating in this survey at a different time?

1. Yes GO TO S7.2
2. No, GO TO SHOWSCREEN 3

ASK IF S7.1 = 1

S7.2 When would be a good time to call you back?

RECORD HH/MM/DD/MM OF CALLBACK

HH/MM/DD/MM

GO TO SHOW SCREEN 2

SHOWSCREEN 1: Participating in this survey is entirely voluntary. If you want, you can stop the interview at any time. If at any time someone comes into the room or you think you may be overheard, please say [Scripter: insert

“POPULAR LOCAL FOOD”) and we will move to a separate section of the survey. Remember you can use [Scripter: insert “POPULAR LOCAL FOOD”) at any time and tell anyone who may have overheard that you were randomly selected to take a survey on the impacts of COVID-19.

ASK ALL

S8. Do you understand that this information is being collected by [SURVEY FIRM NAME] for UN Women so we can better understand the needs of women in your community and to help develop responses that improve wellbeing?

SINGLE ANSWER

1. Yes
2. No

IF NO, REPEAT THE STATEMENT ‘SHOWSCREEN1’ TO THE RESPONDENT BEFORE CONCLUSIVELY ENDING THE SURVEY GO TO SHOW SCREEN 3 AND END SURVEY

Text to insert “We would like to understand how the rapid spread of COVID-19 is affecting women and girls. You have been randomly selected to potentially participate in this survey commissioned by UN Women and your feedback and cooperation will be highly appreciated. The findings of the survey will be used to inform strategies and programs aimed at supporting women and girls during COVID-19.”

00. [Scripter: insert country specific “POPULAR LOCAL FOOD”) [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK ALL

S9. Do you understand that your information will remain confidential and that you are able to revise and/or ask to delete any information you provide?

SINGLE ANSWER

1. Yes
2. No

IF NO, REPEAT THE STATEMENT ‘SHOWSCREEN1’ TO THE RESPONDENT BEFORE CONCLUSIVELY ENDING THE SURVEY GO TO SHOW SCREEN 3 AND END SURVEY

Text to insert “All responses will be kept strictly confidential. If at any point there are any questions you do not feel comfortable answering, you can choose not to answer them. You can also choose to stop the interview at any point.”

00. [Scripter: insert country specific “POPULAR LOCAL FOOD”) [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK ALL

S10. Great. If you don’t have any further question we can proceed. Now we just need a bit more information about you. Would you consider the area you live in to be urban or rural?

SINGLE ANSWER

1. Urban
2. Rural

00. [Scripter: insert country specific “POPULAR LOCAL FOOD”) [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

SHOW SCREEN2 END SURVEY

Thank you, we will call you back at [HH/MM/DD/MM] you requested. Thank you again and have a great day!
ENTER CALL NOTES BELOW, WHO YOU SPOKE TO AND WHAT THEY SAID

SHOW SCREEN3 (SCREENOUT: IF S1 = 2 OR AGE IS UNDER 18 AND END SURVEY)

You have been screened out because you don’t meet the criteria for this study.

A. Demographics

ASK ALL

A01. What is your marital status?

SINGLE ANSWER

1. Married
2. Living with partner/Cohabiting **Scripter: if Country <> 16**
3. Married but separated
4. Widowed
5. Divorced
6. Single (never married)
00. **[Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]**

ASK ALL

A02. What is the highest level of education that you completed?

SINGLE ANSWER

1. No formal education
2. Completed Primary School
3. Completed Secondary School
4. Technical & Vocational Training
5. Completed University/College
6. Completed Post Graduate
98. Do not know **[DO NOT READ]**
99. Refused **[DO NOT READ]**
00. **[Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]**

ASK ALL

A03. Which of the following best describes what you mainly do each day...?

SINGLE ANSWER READ OUT

1. Work for someone else for pay
2. Work in a personal or family business activity
3. Work in own farming, raising animals or fishing mainly to sell
4. Work in own farming, raising animals or fishing mainly for family consumption
5. Take care of the home/family
6. Study
7. Unpaid apprenticeship, internship
8. Unpaid voluntary, community, charity work
9. Look for work
10. Retired or pensioner
11. With long-term illness, injury or disability
12. Other, specify [O]
98. Do not know **[DO NOT READ]**
99. Refused **[DO NOT READ]**
00. **[Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]**

ASK IF A03 IS 5-12

A04. In addition to this, do you do any activity that generates an income, even if only for a few hours a week?

SINGLE ANSWER

1. Yes
2. No
98. Do not know [DO NOT READ]
99. Refused [DO NOT READ]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK ALL

A05. Do you have difficulty doing any of the following – walking, seeing (even when wearing glasses), hearing (even with hearing assistance), remembering or concentrating, self-caring, or communicating?

SINGLE ANSWER

1. Yes, I have difficulties
2. No, I don't have difficulties
98. Do not know [DO NOT READ]
99. Refused [DO NOT READ]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK ALL

A06. How many people including yourself, live in your household?

Scripter: Range is 1-30

IF NEEDED, EXPLAIN: By household we mean people who have been eating from the same pot for the past 6 months]. Please ensure that the respondent has counted herself in her answer

INTERVIEWER WRITE IN NUMBER

ASK IF A06 > 1

ASK FOR EACH HOUSEHOLD MEMBER

A07. How many of the people living in your household are age 0-17?

INTERVIEWER WRITE IN NUMERIC, CANNOT BE GREATER THAN ANSWER AT A06

98. Do not know [DO NOT READ]
99. Refused [DO NOT READ]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK IF A06>1

A08. How many of the people living in your household are elderly, aged 65 or over? Please include yourself if that is appropriate.

INTERVIEWER WRITE IN NUMERIC, CANNOT BE GREATER THAN ANSWER AT A06

98. Do not know [DO NOT READ]
99. Refused [DO NOT READ]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

Scripter: if A06=1, autofill A08:

IF S2<65: A08=0

IF S2>64: A08=1

ASK ALL

A09. Who do you consider to be the head of your household? This could include yourself. **IF NEEDED, EXPLAIN:** The head of household is the person who makes most of the decisions and generally is the main earner of the household

SINGLE ANSWER

1. Myself
2. **Scripter: if A01=1,2,3,4,5** My husband
3. **Scripter: if A01=1,2,3,4,5** Myself and my husband together
4. My mother
5. My father
6. My parents together
7. Another female family member
8. Another male family member
98. Do not know **[DO NOT READ]**
99. Refused **[DO NOT READ]**
00. **[Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]**

ASK ALL

A10. What was the monthly income of your household BEFORE COVID-19?

SINGLE ANSWER

Scripter: insert country specific list

98. Do not know **[DO NOT READ]**

99. Refused **[DO NOT READ]**

00. **[Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]**

ASK ALL

A11. Has this changed at all in the past year?

SINGLE ANSWER READ OUT

1. Yes, it has increased because of the COVID-19 pandemic
2. Yes, it has increased but **not** because of the COVID-19 pandemic
3. Yes, it has decreased because of the COVID-19 pandemic
4. Yes, it has decreased but **not** because of the COVID-19 pandemic
5. No, it has not changed
98. Do not know **[DO NOT READ]**
99. Refused **[DO NOT READ]**
00. **[Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]**

ASK ALL

A12. During the last month, was there a time when, because of lack of money or other resources, you or others in your household...

SINGLE ANSWER EACH ROW

ROWS

1. were worried you would not have enough food to eat?
2. were unable to eat healthy and nutritious food?
3. ate only a few kinds of food?
4. had to skip a meal?

5. ate less than you thought you should?
6. ran out of food?
7. were hungry but did not eat?
8. went without eating for a whole day?

COLUMNS

1. Yes
2. No
98. Do not know [DO NOT READ]
99. Refused [DO NOT READ]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

B. Health

ASK ALL

B01. Thank you for your responses so far. I am now going to ask you some questions related to your health. Please remember that you can refuse any question, and if at any time someone comes into the room or you think you may be overheard, please say [Scripter: insert country specific "POPULAR LOCAL FOOD"] and we will move to a separate section of the survey on COVID-19. Before we begin this section, can you confirm that there is no one around you over the age of two that can overhear our conversation?

1. Yes, confirmed
2. No [GO TO SS0 AND CALL BACK LATER]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK IF B01=1

B02. I would now like to ask you some questions about your thoughts and feelings during the last month (last 30 days). For each question, I will ask how often you thought or felt a certain way – please answer with never, almost never, sometimes, fairly often, or very often. In the last month, how often did you feel...

SINGLE ANSWER EACH ROW

ROWS

1. ... that you were unable to control the important things in your life?
2. ... confident about your ability to handle your personal problems?
3. ... difficulties were piling up so high that you could not overcome them?

COLUMNS

1. Never
2. Almost Never
3. Sometimes
4. Fairly Often
5. Very Often
98. Do not know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK IF B01=1

B03. Thinking about these topics I've mentioned, would you say the COVID-19 situation has made these difficulties better, worse or the same?

SINGLE ANSWER

1. Better
2. Worse
3. Same
98. Do not know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK IF B01=1

B04. Overall, would you say your own mental or emotional health (e.g. stress, anxiety, confidence etc.) has been affected AS RESULT OF COVID-19?

SINGLE ANSWER

1. Yes, negatively
2. Yes, positively
3. Yes, both negatively and positively
4. No
98. Do not know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

C. Safety

SHOW SCREEN INTRO_SECTION C

C01. I am now going to ask you a series of questions about issues related to safety. These could be things that are physical like hitting or slapping, intimidation or threats, harassment, stalking, isolation from others, yelling or calling names, restriction of movement, or denial of access to resources. These include things that happen in both public and private spaces. Please answer based on your knowledge of the experiences of you and the people in the area where you live . Kindly answer this part *only if* you feel confident and safe enough to do so. If at any time you do not feel comfortable answering these questions in your current environment, please let us know by saying [Scripter: insert country specific "POPULAR LOCAL FOOD"] and we will skip to the next module.

C02. To what extent, if at all, do you feel safe when walking alone in the area where you live during the day?

SINGLE ANSWER

1. Very safe
2. Safe
3. Not very safe
4. Not safe at all
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

C03. To what extent, if at all, do you feel safe when walking alone in the area where you live at night?

SINGLE ANSWER

1. Very safe
2. Safe
3. Not very safe
4. Not safe at all

- 98. Don't know [DO NOT READ] [EXCLUSIVE]
- 99. Refused [DO NOT READ] [EXCLUSIVE]
- 00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

C04. How, if at all, has your feeling of safety while walking alone at night changed SINCE THE ONSET OF COVID-19?

SINGLE ANSWER

- 1. They have not changed since the onset of COVID-19
- 2. I feel more safe now than before the onset of COVID-19
- 3. I feel less safe now than before the onset of COVID-19
- 98. Don't know [DO NOT READ] [EXCLUSIVE]
- 99. Refused [DO NOT READ] [EXCLUSIVE]
- 00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

C05. Discrimination happens when you are treated less favourably compared to others or harassed because of your sex, age, disability, socio-economic status, place of residence, political opinion, or any other characteristics. Have you personally experienced any form of discrimination against you SINCE COVID-19?

SINGLE ANSWER

- 1. Yes
- 2. No
- 98. Don't know [DO NOT READ] [EXCLUSIVE]
- 99. Refused [DO NOT READ] [EXCLUSIVE]
- 00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

C06. Do you feel that discrimination, prejudice or racism in the area where you live has changed SINCE THE ONSET OF COVID-19?

SINGLE ANSWER

- 1. No, it didn't change
- 2. Yes, it has gotten worse / increased
- 3. Yes, it has gotten better / decreased
- 98. Don't know [DO NOT READ] [EXCLUSIVE]
- 99. Refused [DO NOT READ] [EXCLUSIVE]
- 00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

C07. To what extent do you think that violence, abuse, or harassment is a problem in the area where you live? SINGLE ANSWER. REMIND RESPONDENT THAT THIS VIOLENCE INCLUDES: PHYSICAL, SEXUAL, PSYCHOLOGICAL (SUCH AS HARASSMENT), IN BOTH PUBLIC AND PRIVATE.

- 1. A lot
- 2. Somewhat
- 3. A little bit
- 4. Not at all
- 98. Don't know [DO NOT READ] [EXCLUSIVE]
- 99. Refused [DO NOT READ] [EXCLUSIVE]
- 00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

C08. How, if at all, do you think physical harm, abuse, or harassment in the area where you live has changed SINCE COVID-19? REMIND RESPONDENT THAT THIS VIOLENCE INCLUDES: PHYSICAL, SEXUAL, PSYCHOLOGICAL (SUCH AS HARASSMENT), IN BOTH PUBLIC AND PRIVATE.

SINGLE ANSWER

1. Yes, increased
2. Yes, decreased
3. No, stayed the same
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

C09. Have you personally experienced physical harm or threats of physical harm, abuse, or harassment specifically by the police or security agents in the context of implementing restrictions to respond to COVID-19 (movement restriction, curfew, closure of certain premises)?

SINGLE ANSWER

1. Yes
2. No
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

SHOWSCREEN: [READ] I would like to learn a bit more about the area where you live is like. This will help us understand what type of support people in the area where you live need. To do this, I will tell you some short stories. These are stories and not real. But we will ask how similar these stories are to real couples in the area where you live. OK? [Wait for participant to agree to hearing and answering questions about the stories.]

[READ] [Scripter: insert Female name] and [Scripter: insert male name] are a couple. They have been married for several years and have two children. [Scripter: insert male name] works in a repair shop, but lately the business has been bad, and they are worried about money. Sometimes when [Scripter: insert male name] gets stressed, he takes out his anger by yelling at [Scripter: insert Female name], and sometimes he hits her. [Scripter: insert Female name] feels hurt and wants him to stop but does not know what to do.

C10. How common do you think this story is for women in the area where you live?

SINGLE ANSWER

1. Very common
2. Common
3. Uncommon
4. Very uncommon
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

C11. Would you say COVID-19 has made things better, worse or the same for [Scripter: insert Female name] from this story?

SINGLE ANSWER

1. Better
2. Worse

- 3. Same
- 98. Don't know [DO NOT READ] [EXCLUSIVE]
- 99. Refused [DO NOT READ] [EXCLUSIVE]
- 00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

C12. Do you think [Scripter: insert Female name] would seek help for this situation?

SINGLE ANSWER

- 1. Yes
- 2. No
- 98. Don't know [DO NOT READ] [EXCLUSIVE]
- 99. Refused [DO NOT READ] [EXCLUSIVE]
- 00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK IF C12 = 1

C13. Who would [Scripter: insert Female name] most likely seek help from?

SINGLE ANSWER

- 1. Seek help from shelter or safehouse
- 2. Seek support from family
- 3. Seek religious leader
- 4. Access to centres for women/men
- 5. Approach community leaders
- 6. Talk with friends
- 7. Call helpline
- 8. Call/go to police
- 9. Go to health facility
- 10. Seeking support from civil society/NGOs
- 11. Other, specify [O]
- 98. Don't know [DO NOT READ] [EXCLUSIVE]
- 99. Refused [DO NOT READ] [EXCLUSIVE]
- 00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

SHOWSCREEN: [READ] [Scripter: insert Female name] is a woman. She sells goods in a store in town, she commutes to and from the store in the morning and in the evening. [Scripter: insert Female name] often finds herself alone in the store, especially when she is in charge of closing it at night. Sometimes, men in the town come into the store to say things about her appearance and their desires that are unpleasant and make her feel unsafe. Because of this [Scripter: insert Female name] is afraid of traveling in the evening, in case one of them may harm her.

C14. How common do you think this story is for women in the area where you live?

SINGLE ANSWER

- 1. Very common
- 2. Common
- 3. Uncommon
- 4. Very uncommon
- 98. Don't know [DO NOT READ] [EXCLUSIVE]
- 99. Refused [DO NOT READ] [EXCLUSIVE]

00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

C15. Would you say COVID-19 has made things better, worse or the same for [Scripter: insert Female name] from this story in terms of her feelings of safety?

SINGLE ANSWER

1. Better
2. Worse
3. Same
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

C16. Do you think [Scripter: insert Female name] would seek help for this situation?

SINGLE ANSWER

1. Yes
2. No
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

ASK IF C16 = 1

C17. Who would [Scripter: insert Female name] most likely seek help from?

SINGLE ANSWER

1. Seek help from shelter or safehouse
2. Seek support from family
3. Seek religious leader
4. Access to centres for women/men
5. Approach community leaders
6. Talk with friends
7. Call helpline
8. Call/go to police
9. Go to health facility
10. Seeking support from civil society/NGOs
11. Other, specify [O]
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

C18. Just to make sure, before we continue, can you confirm that there is no one around you over the age of two that can overhear our conversation? If you are alone, please say yes. Alternatively, if someone over two is listening to our call or is nearby that can hear, please say no.

SINGLE ANSWER

1. Yes
2. No [GO TO SSO AND CALL BACK LATER]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

SHOWSCREEN: [READ] Now I'm going to ask you some questions about your household specifically. Please answer as best you can and remember you can always say [Scripter: insert country specific "POPULAR LOCAL FOOD"] and we will move on to the next module.

ASK IF C18 = 1 AND A06>1 (HH SIZE >1) AND [A06 – A07 >1] (so more than 1 adult in HH)

C19. When people live together in the same household, they usually share both good and bad moments. And it is normal for people who live together to have arguments. How often in the last six months would you say that *adults* in your household have argued or have had some sort of conflict among themselves?

SINGLE ANSWER

1. Daily
2. Weekly
3. Monthly
4. Once or twice
5. Never
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK IF C18 = 1 AND A06>1 (HH SIZE >1) AND [A06 – A07 >1] (so more than 1 adult in HH)

C20. Would you say COVID-19 has made conflict between adults in your household more frequent, less frequent or about the same?

SINGLE ANSWER

1. More frequent
2. About the same
3. Less frequent
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK IF C18= 1

C21. In the last six months, did you ever feel unsafe in your home?

SINGLE ANSWER

1. Yes
2. No
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK IF C18 = 1

C22. Would you say COVID-19 has made things better, worse or the same in terms of how safe you feel in your home?

SINGLE ANSWER

1. Better
2. Worse
3. Same
98. Don't know [DO NOT READ] [EXCLUSIVE]

99. Refused [DO NOT READ] [EXCLUSIVE]

00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK IF C21 = 1

C23. Why do you feel unsafe in your home?

READ ANSWERS. RESPONDENT SHOULD ANSWER ONLY WITH YES AND NO. SINGLE CODE EACH ROW

ROWS. RANDOMIZE ANSWERS

1. I have a serious medical condition or disability and feel vulnerable
2. My shelter is insecure (e.g., there are no locks)
3. I am unable to communicate/reach out for help
4. I am living with people I cannot trust
5. There is substance abuse (e.g., alcohol or drugs) in the household
6. There is physical violence in my home
7. There is verbal abuse in my home
8. Other adults in the household have hurt me
9. Other adults in the household have been hurt
10. Children in the household have been hurt
11. Something else [ANCHOR AT END]

COLUMNS

1. Yes
2. No
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK IF C18 = 1

C24. How often, if at all, did you go out of your house in the last month?

SINGLE ANSWER

1. Daily
2. 2-3 times per week
3. Once a week
4. Once or twice a month
5. Never
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK IF C18 = 1

C25. Do you still continue to see or speak with your friends and social groups?

SINGLE ANSWER

1. Yes, with the usual frequency
2. Yes, with reduced frequency
3. Yes, but rarely
4. No, not at all
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]

00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK ALL

C26. I am now going to ask you two sets of statements. For each set, please tell me how many you regard as true. So, if I read you three statements and two are true, you would simply tell me the number "two". I do not need to know which statements you are specifically referring to. Before we continue, are you alone on the phone? If you are alone, please say yes. If someone over two is listening to our call or is nearby that can hear, please say no.

SINGLE ANSWER

1. Yes
 2. No [GO TO SS0 AND CALL BACK LATER]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

SHOWSCREEN: [READ] Now I'm going to ask you some questions about your household specifically. Please answer as best you can and remember you can always say [Scripter: insert country specific "POPULAR LOCAL FOOD"] and we will move on to the next module.

[SPLIT SAMPLE 50/50 EACH RESPONDENT RANDOMLY ASSIGNED ONE SET OF QUESTIONS C27 OR C28]

ASK IF C26 = 1 AND SPLIT SAMPLE = GROUP 1

C27A. Please tell me how many of the following statements you regard as true SINCE THE ONSET OF COVID-19:

RANDOMIZE STATEMENTS

READ OUT + WRITE IN NUMERIC 0-4

1. I have faced severe economic hardships in life
2. I want to open a new business
3. I have been slapped by my husband or partner
4. I want to have children/more children
98. Don't know [DO NOT READ] [EXCLUSIVE] [ANCHOR]
99. Refused [DO NOT READ] [EXCLUSIVE] [ANCHOR]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK IF C26=1 AND SPLIT SAMPLE = GROUP 1

C27B. Please tell me how many of the following statements you regard as true SINCE THE ONSET OF COVID-19:

RANDOMIZE STATEMENTS

READ OUT + WRITE IN NUMERIC 0-4

1. I am jealous of my neighbor
2. My husband/partner has insulted me in front of others
3. My friends respect me
4. I feel depressed on most days
98. Don't know [DO NOT READ] [EXCLUSIVE] [ANCHOR]
99. Refused [DO NOT READ] [EXCLUSIVE] [ANCHOR]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK IF C26=1 AND SPLIT SAMPLE = GROUP 2

C28A. Please tell me how many of the following statements you regard as true SINCE THE ONSET OF COVID-19:

RANDOMIZE STATEMENTS

READ OUT + WRITE IN NUMERIC 0-3

1. I have faced severe economic hardships in life
2. I want to open a new business
3. I want to have children/more children
98. Don't know [DO NOT READ] [EXCLUSIVE] [ANCHOR]
99. Refused [DO NOT READ] [EXCLUSIVE] [ANCHOR]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK IF C26 =1 AND SPLIT SAMPLE = GROUP 2

C28B. Please tell me how many of the following statements you regard as true SINCE THE ONSET OF COVID-19: RANDOMIZE STATEMENTS

READ OUT + WRITE IN NUMERIC 0-3

1. I am jealous of my neighbor
2. My friends respect me
3. I feel depressed on most days
98. Don't know [DO NOT READ] [EXCLUSIVE]] [ANCHOR]
99. Refused [DO NOT READ] [EXCLUSIVE] [ANCHOR]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

SHOWSCREEN: READ Thank you for your responses so far. We just have a few more questions for you before the end of this interview.

ASK IF C26= 1

C29. Which, if any, of the following have you or any other woman you know experienced SINCE THE START OF COVID-19? Please listen carefully and just answer "yes" or "no", you can also always answer "don't know" or "[Scripter: insert country specific "POPULAR LOCAL FOOD"]" to move on to the next module in the survey.

READ ANSWERS. RESPONDENT SHOULD ANSWER ONLY WITH YES AND NO. SINGLE ANSWER EACH ROW

RANDOMIZE ANSWERS

ROWS

1. Been slapped, hit, kicked, had things thrown at them, or other physical harm
2. Been yelled at, called names, humiliated
3. Had resources (like healthcare) or basic needs (like money, food, water, shelter) denied
4. Been forced to stay alone for long period of time or denied communication with other people
5. Been the subject of inappropriate jokes, suggestive comments, leering, or unwelcome touch/kisses,

COLUMNS

1. Yes
2. No
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS0 AND CALL BACK LATER]

ASK IF C26 = 1

C30. Do you have any suggestions or recommendations of what we could do for women suffering from violence during the pandemic?

READ ANSWERS. RESPONDENT SHOULD ANSWER ONLY WITH YES AND NO. SINGLE ANSWER EACH ROW.

RANDOMIZED ANSWERS.

ROWS

1. Information about security/crime prevention

2. Access to basic needs such as shelter, food, clothing
3. Medical and financial support
4. Someone to talk to like professional mental health experts
5. Legal support or help in reporting the incident or dealing with police
6. Other, specify [O] [ANCHOR]

COLUMNS

1. Yes
2. No
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO AND CALL BACK LATER]

CLOSING OF INTERVIEW

ASK ALL.

[Scripter: limit the number of the phones to 5]

- S11. And as a final question, I would like to know if you have another mobile phone number besides the one I am calling you on? IF YES: How many other mobile phone numbers do you have?

[SINGLE ANSWER]

1. No / No other numbers
 2. Yes: WRITE IN NUMBER
98. Don't know [DO NOT READ] [EXCLUSIVE]
99. Refused [DO NOT READ] [EXCLUSIVE]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SSO]

ASK ALL

SHOWSCREEN: READ This marks the end of the questions I have for you. We have covered many topics in this survey, and I would like to ask you if you have any other thoughts or questions on the topics we have discussed? Please feel free to ask me anything and I will do my best to answer your questions.

INTERVIEWER WRITE IN ANY NOTES AS NEEDED add open end [O] not mandatory

ASK ALL

SHOWSCREEN: READ Should you require information or further support with regards to these topics, kindly call [INSERT LOCAL RESOURCES]. It's free for everyone. You can also refer your family, friends, neighbours or anyone who needs support.

NOTE TO INTERVIEWER: SHOULD YOU FIND A SURVIVOR WHO NEED SUPPORT, THEN REFER THEM TO [INSERT LOCAL RESOURCES]. DO NOT TRY TO COUNSEL THE SURVIVOR, BE CALM AND OPEN WITH THEM. LISTEN CALMLY AND SEEK THEIR APPROVAL TO LINK THEM TO SOMEONE WHO CAN PROVIDE GUIDANCE AND SUPPORT TO THEM. IT IS VERY IMPORTANT TO RESPECT SOMEONE'S DECISION AS TO WHETHER THEY WILL CALL THE HELPLINE OR NOT.

ASK ALL

SHOWSCREEN: Thank you for your participation in this mobile phone survey. You will receive your [Scripter: insert country specific PLACEHOLDER] airtime credit on this phone within the next 2 days.

ASK IF 00 ["POPULAR LOCAL FOOD"] CHOSEN

SS0. What are currently, during COVID-19, are the top three priority needs for you and your household?_

DO NOT READ ANSWERS. MULTIPLE ANSWER UP TO THREE

1. Health care
2. Food
3. Water
4. Sanitation – Hygiene
5. Shelter and household items
6. Being sure that you can continue to live in your current place (security of tenure)
7. Education
8. Earning a living/getting an income/working
9. Safety and Security
10. Other, specify [O]
98. Don't know [DO NOT READ] [EXCLUSIVE] [ANCHOR]
99. Refused [DO NOT READ] [EXCLUSIVE] [ANCHOR]
00. [Scripter: insert country specific "POPULAR LOCAL FOOD"] [DO NOT READ] [EXCLUSIVE] [GO TO SS1 AND CALL BACK LATER]

ASK IF 00 ["POPULAR LOCAL FOOD"] CHOSEN AND SS0 ASKED ON ANY QUESTION.

SS1. When would be a good time to call you back?

RECORD HH/MM/DD/MM OF CALLBACK

HH/MM/DD/MM

SHOW AFTER SS1.

SHOW SCREEN: Thank you, we will call you back at [HH/MM/DD/MM] you requested. Thank you again and have a great day! [END SURVEY]